



User Manual

How to Withdraw from Freelance Product (Directed Transport Track)



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Introduction

Introduction

An e-service that allows the beneficiary to withdraw from the Freelance Program (Directed Transport Track). The withdrawal request cannot be submitted more than once within 60 days for the tracks of the Freelance Support Product.



Withdrawing from the Freelance Support Product (Directed Transport Track)

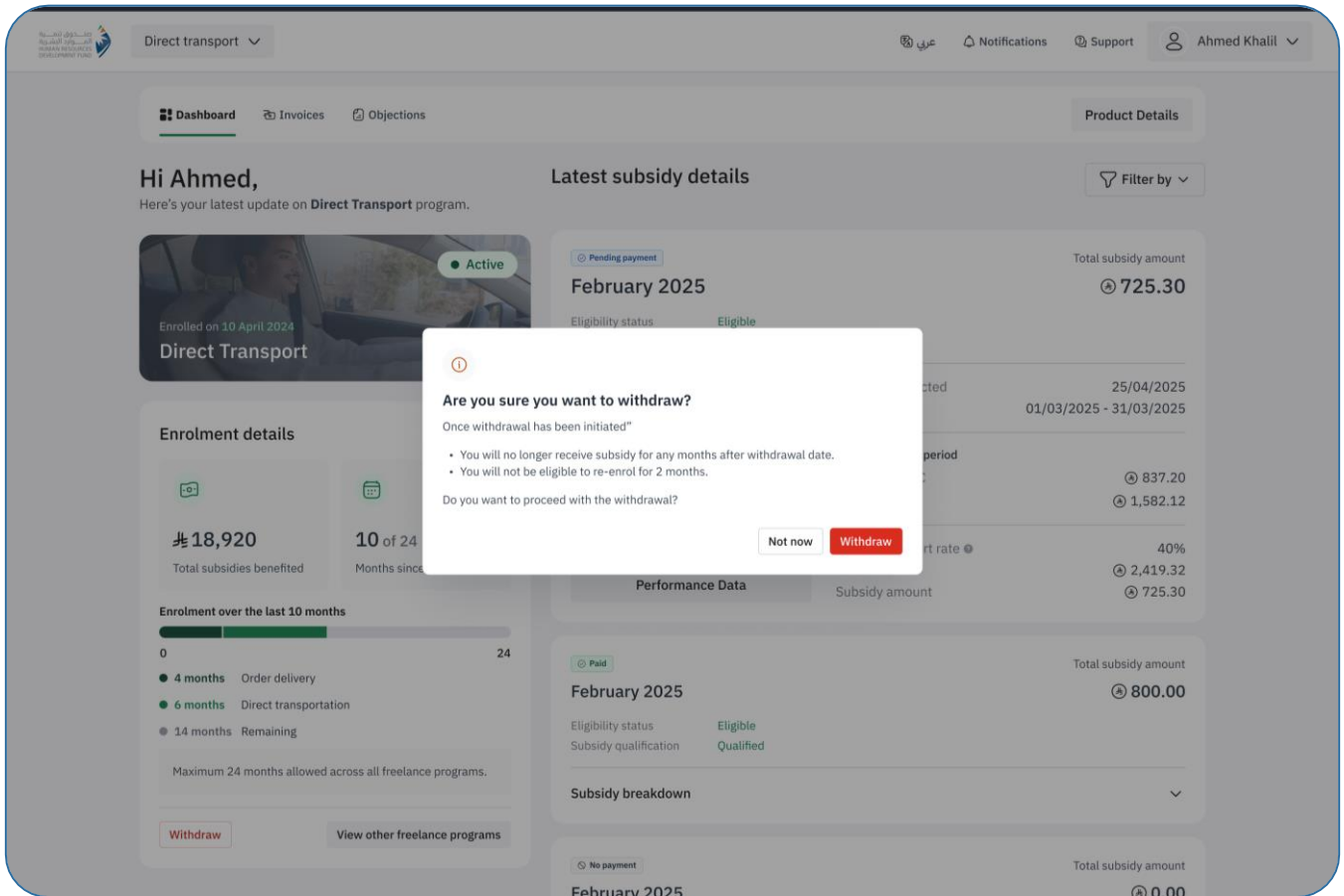
Withdrawing from the Freelance Support Product- Directed Transport Track

The screenshot displays the user interface for the 'Direct transport' track. The user, Ahmed Khalil, is logged in. The dashboard includes a 'Dashboard' tab and an 'Invoices' tab. The main content area is divided into several sections:

- Hi Ahmed,** Here's your latest update on **Direct Transport** program.
- Enrolment details:**
 - Enrolled on 10 April 2024
 - Direct Transport** (Active)
 - Total subsidies benefited: **18,920**
 - Months since enrolment: **10 of 24**
 - Enrolment over the last 10 months: A progress bar showing 10 months completed out of 24.
 - Legend:
 - 4 months: Order delivery
 - 6 months: Direct transportation
 - 14 months: Remaining
 - Maximum 24 months allowed across all freelance programs
 - Withdraw** button
 - View other freelance programs
- Latest subsidy details:**
 - Filter by
 - Pending payment** (February 2025):
 - Total subsidy amount: **725.30**
 - Eligibility status: **Eligible**
 - Subsidy qualification: **Qualified**
 - Warning: You have objected on your performance data. Please wait while we review your objection.
 - Subsidy breakdown:
 - Payment expected: 25/04/2025
 - Income period: 01/03/2025 - 31/03/2025
 - Incomes for the period:
 - Uber Saudi LLC: 837.20
 - Careem: 1,582.12
 - Total income: 2,419.32
 - Subsidy support rate: 40%
 - Subsidy amount: 725.30
 - Performance Data**
 - Paid** (February 2025):
 - Total subsidy amount: **800.00**
 - Eligibility status: **Eligible**
 - Subsidy qualification: **Qualified**
 - Subsidy breakdown: (Dropdown menu)
 - No payment** (February 2025):
 - Total subsidy amount: **0.00**

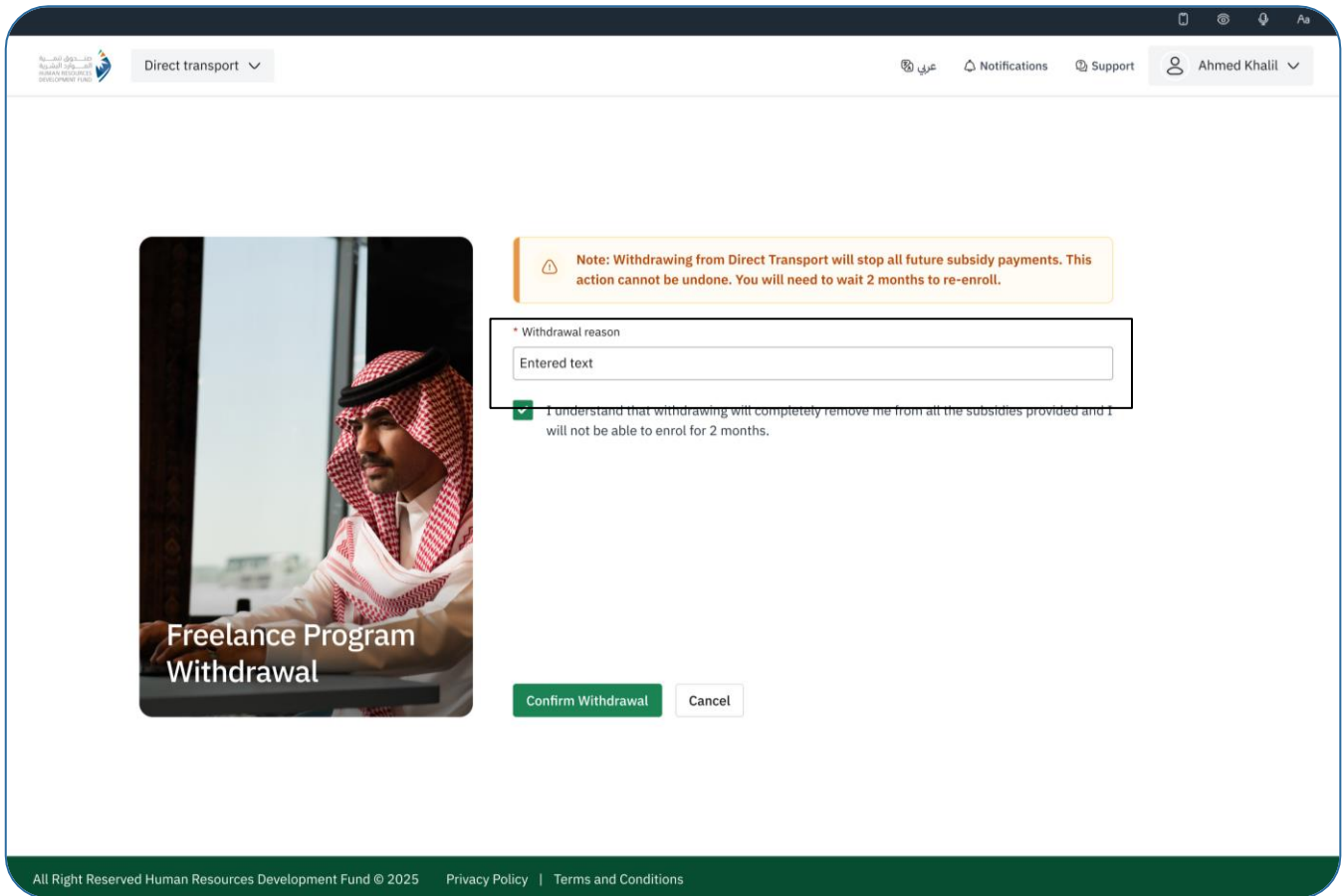
- ▶ The user can withdraw from the track by selecting the “Withdraw from Track” option on the homepage.

Withdrawing from the Freelance Support Product- Directed Transport Track



- Upon selecting “Withdraw from Track,” a notification window will appear to confirm the user’s intent to withdraw. The message will clarify that:
 - No support will be provided for any months following the withdrawal date.
 - Registration in any Freelance Support tracks will be unavailable for two months from the withdrawal date.
- The user can confirm the withdrawal by selecting “**Withdraw.**”

Withdrawing from the Freelance Support Product- Directed Transport Track



The screenshot shows a web interface for withdrawing from the Freelance Program. The header includes the fund's logo, a 'Direct transport' dropdown menu, and user information for 'Ahmed Khalil'. A note states: 'Note: Withdrawing from Direct Transport will stop all future subsidy payments. This action cannot be undone. You will need to wait 2 months to re-enroll.' Below this is a form with a 'Withdrawal reason' field containing 'Entered text'. A checkbox is checked, with the text: 'I understand that withdrawing will completely remove me from all the subsidies provided and I will not be able to enrol for 2 months.' At the bottom are 'Confirm Withdrawal' and 'Cancel' buttons. A footer bar contains copyright and policy links.

Direct transport ▾

عربي Notifications Support Ahmed Khalil ▾

Freelance Program Withdrawal

Note: Withdrawing from Direct Transport will stop all future subsidy payments. This action cannot be undone. You will need to wait 2 months to re-enroll.

* Withdrawal reason

Entered text

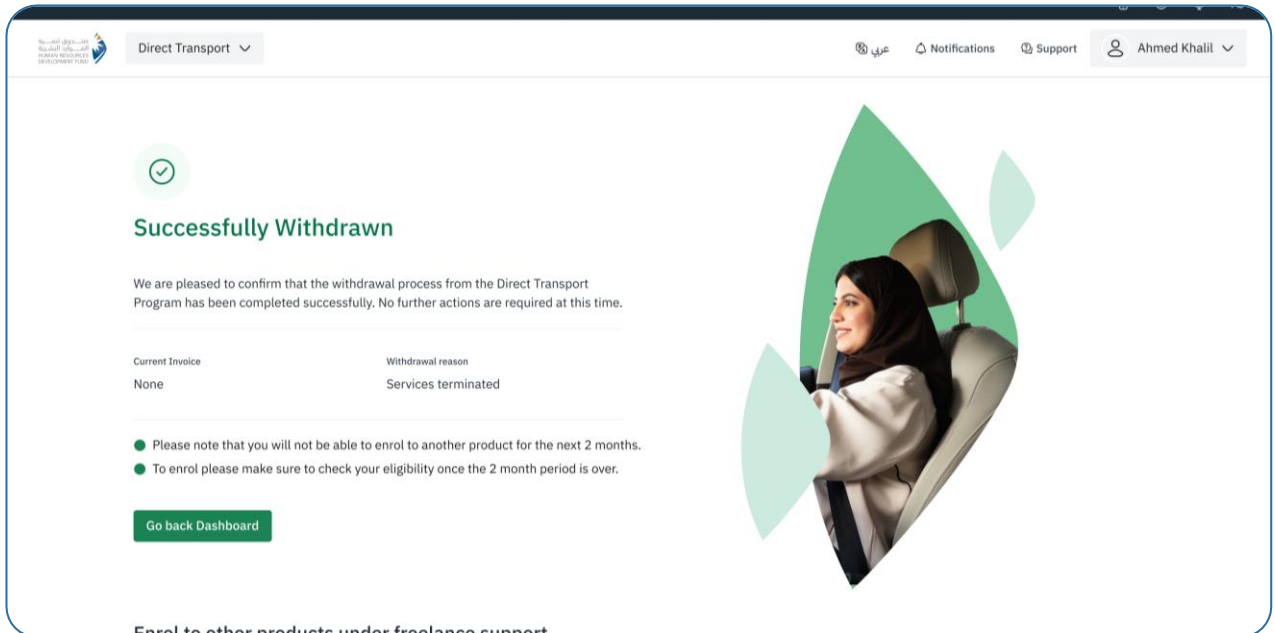
☒ I understand that withdrawing will completely remove me from all the subsidies provided and I will not be able to enrol for 2 months.

Confirm Withdrawal Cancel

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- ▶ The system will then redirect the user to a new page to specify the reason for withdrawal and agree to the declaration. After completing these steps, the user confirms the withdrawal by selecting “Confirm Withdrawal.”

Withdrawing from the Freelance Support Product- Directed Transport Track



A new screen will appear confirming that the withdrawal process has been completed successfully.

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