



User Manual

For Arbitration in Bahr Platform

Definition:

This is an e-service provided by Human Resources Development Fund (HRDF), available to be used by the beneficiaries, whether clients or freelancers, in case of a dispute arising between them. The Platform management reviews the case as per the terms and conditions applicable on the Platform without the need to visit the agency in person.

Requirements:

- The user must be registered on the Platform as one of the following:
- Small and micro enterprises
- Commercial companies
- Non-profit organizations
- Citizen

Steps to Apply for the Service:

- Whether you are a client or a freelancer, to raise an objection to any ongoing project, access the project page.
- Click on “Select Action” Button.
- Click on “Raise an Objection.”

Messages

- This section is designated for communication between the client and the freelancer.
- This correspondence is considered an official record for the project between the client and the freelancer.
- Please refrain from sharing your personal email or phone number.
- Avoid communication outside Bahr Platform and always keep all communications inside the Platform.
- In case of any difficulty reaching an agreement between both parties (the client and the freelancer), you can raise an objection, and the Platform will assist you in finding a resolution.
- Do you need assistance? Learn how objections are processed on Bahr Platform

How are objections
handled on Bahr?

Yesterday at 23:59



You can
start

Joanna Wat, Yesterday at 23:59



Type your message



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