

Childcare Support Product (QURAH)

User guide for parents (Mothers)

2023

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An overview of the childcare support product “QURRAH”:

- It is a national initiative established by the Human Resources Development Fund “HADAF” to support and empower Saudi working women to join the labor market and invest in it, with reassurance of the care provided to their children by supporting them in bearing part of the costs of hosting their children by choosing one of the approved centers close to them.

Objectives:

- Supporting and increasing the percentage of Saudi women working in the private sector and encouraging their job stability.
- Improving and developing the environment and services of child care centers in the Kingdom.
- Overcoming many barriers in the work environment for women in the Kingdom and balancing their responsibilities.
- Creating transparency and accessibility of data and information related to child care centers through portal
- EmpoweriQURRAHng different types of nurseries in order to raise the efficiency of this sector.

Childcare support product "QURAH" services for parents 2023



Center selection service according to the appropriate location for each mother



Electronic payment service for **childcare** centers by the beneficiary.



Diversity of published services according to the age of the child



A comprehensive portal for a number of accredited and non-accredited centers

Conditions for enrollment and the mechanism for registering mothers in the child childcare support product



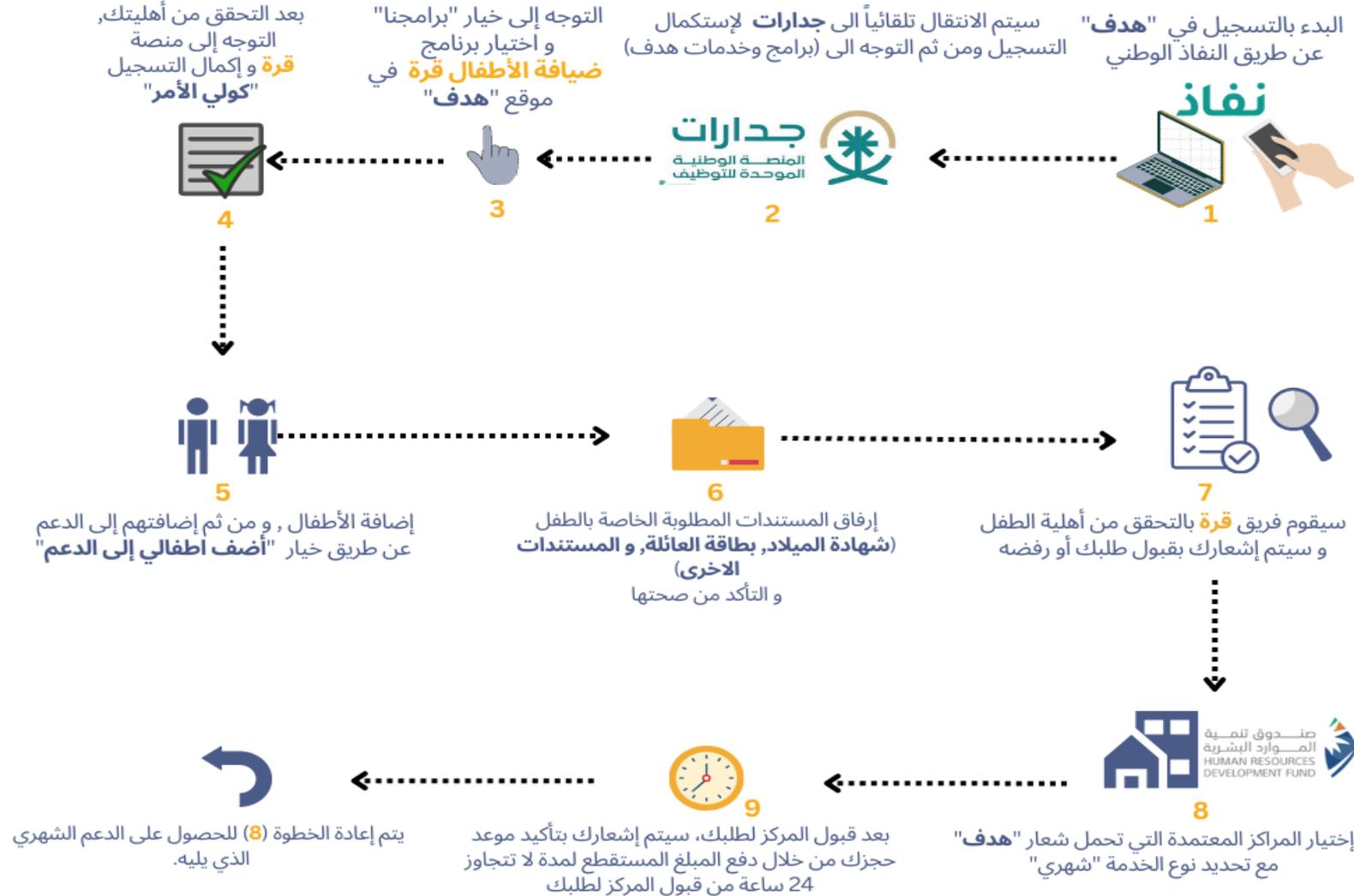
Conditions for joining support:

- Saudi nationality.
- A monthly salary (basic salary plus housing allowance) of 8,000 riyals or less.
- Registered with Social Insurance.
- Age of the beneficiary's children: Until the age of (6) years
- There is no limit to the number of children

Registration method:

- Start registering through the electronic services on HADAF website.
- Log in through Nafath and then you will automatically go to JADARAT.
- Log in to JADARAT, activate the account, and then go to HADAF programs and services.
- Go to HADAF website > our programs > “QURRAH” program, and then register.
- Apply through “QURRAH” program page on HADAF website.
- “HADAF” will then verify the candidate’s eligibility and fulfillment of the conditions for benefiting from the program.
- After receiving notification of the beneficiary’s eligibility through email within 24 hours, she shall go to QURRAH portal.
- Register on QURRAH Portal and make sure to complete the required data.
- Add children, and then click on Add child for support.
- Make sure to attach the required documents (a copy of the children’s birth certificates), specify the children to be included in the support, and click (add to support) button.
- QURRAH team will verify the child’s eligibility and ensure that the conditions are met within 24 hours, and you will be notified of acceptance or rejection by email.
- After you reserve the service and the center accepts your application, your reservation will be confirmed after paying the deducted amount through the portal (within no more than 24 hours from the time the center accepts the reservation) and notifying you by email and text message that your supported reservation is confirmed.
- Reservations are made on a monthly basis and you can start the service on any day of the month, provided that the reservation is made at an authorized center.

Steps for mothers to register for support



- Steps for mothers to register for support in detail

التسجيل الدخول EN الشروط والأحكام اتصل بنا الأسئلة الشائعة عن برنامج دعم قرّة خطوات التسجيل مراكز رعاية الأطفال

VISION 2030
صندوق تنمية الموارد البشرية
HUMAN RESOURCES DEVELOPMENT FUND

أنشئ حساب جديد

المراكز **ولي الأمر**

للاستفادة من دعم برنامج قرّة يجب التسجيل في بوابة طالبات والتقديم على برنامج قرّة من قائمة (إرمانتا) عبر الرابط التالي: [رابط التسجيل](#)

سجل حساب جديد في قرّة

الاسم الأول

مطلوب

اسم العائلة

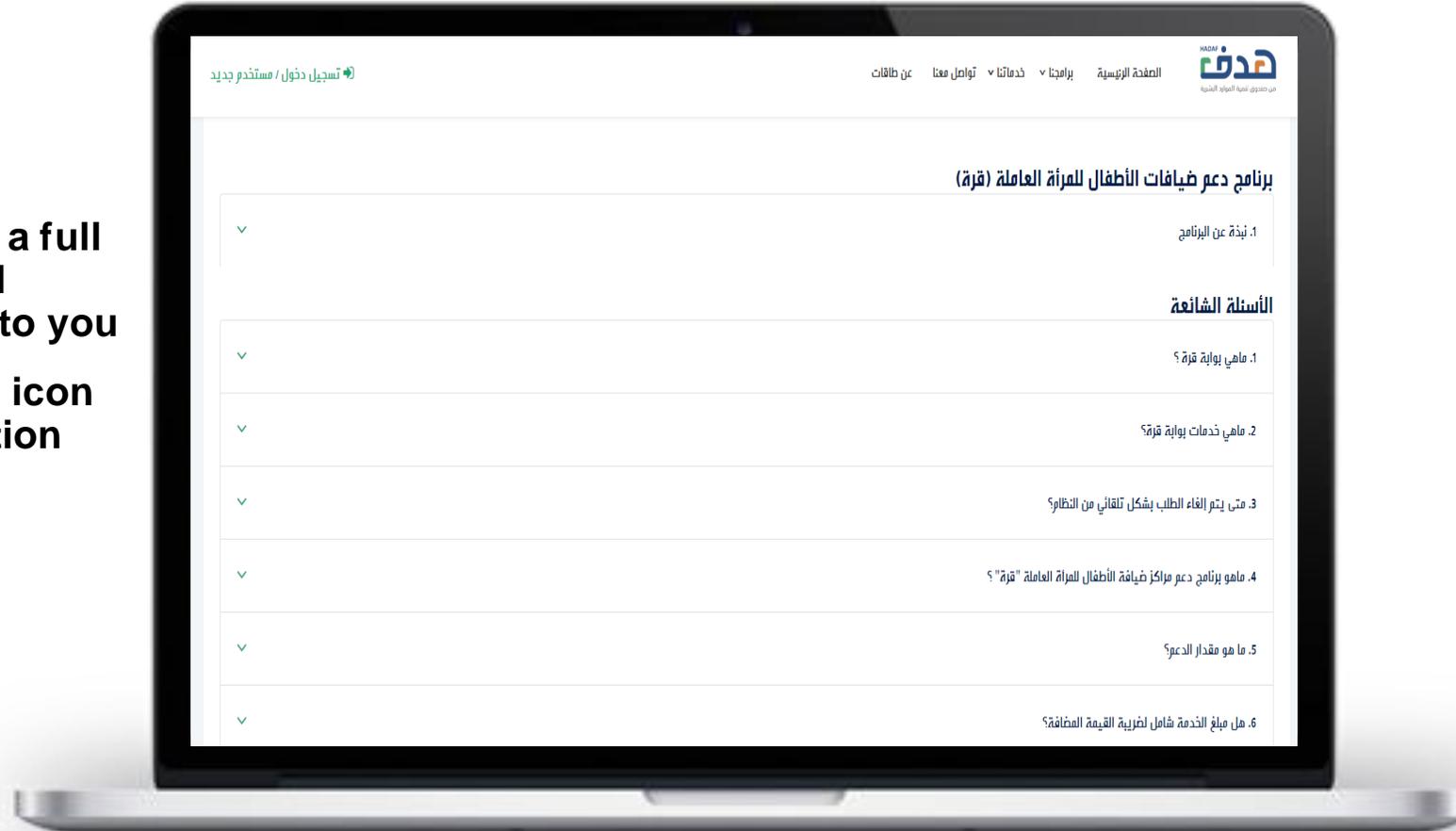
الرقم

رقم الهاتف +966

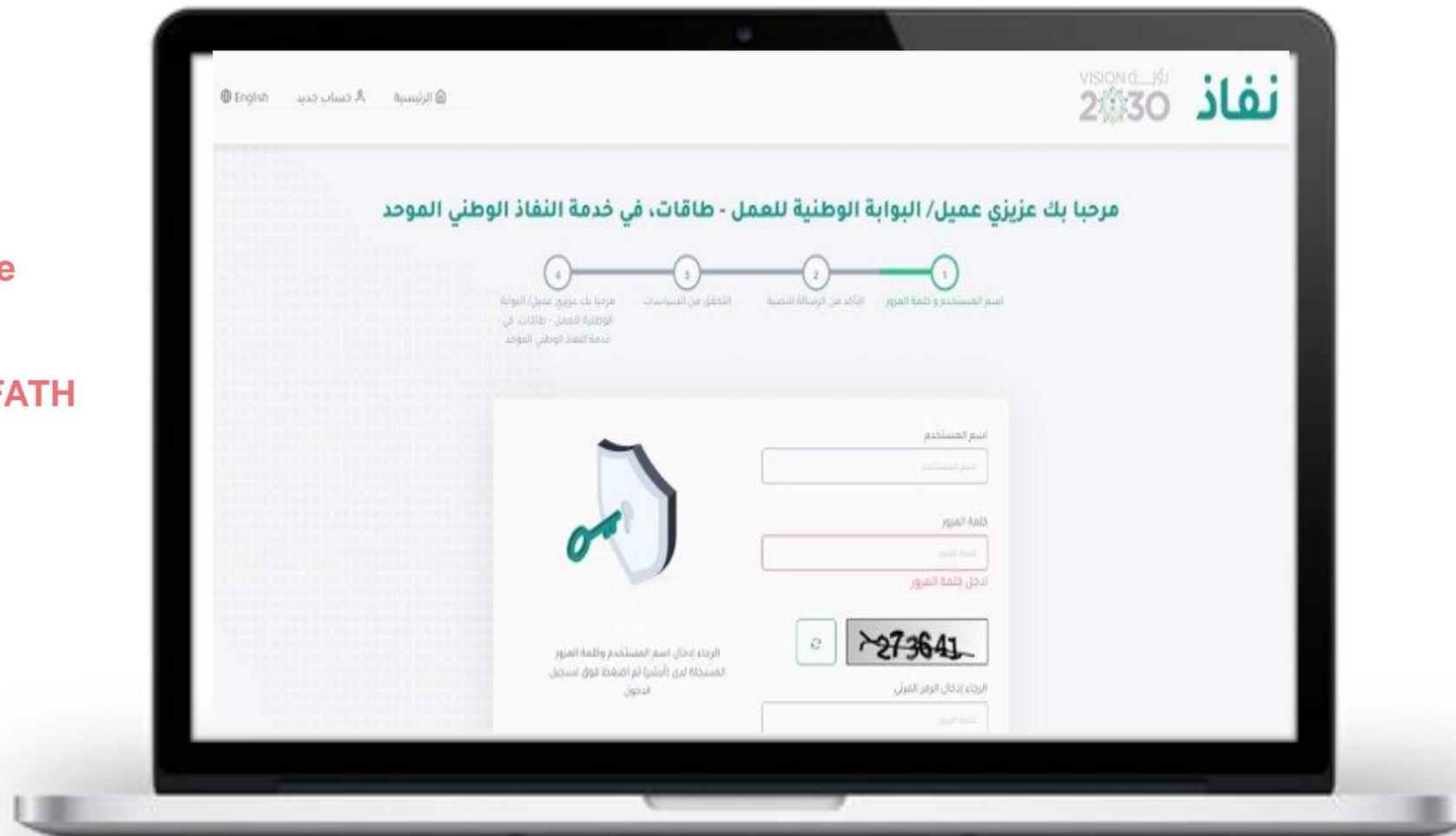
For support
please click on
the link:
HADAF website

- Registration stage on HADAF portal to obtain support

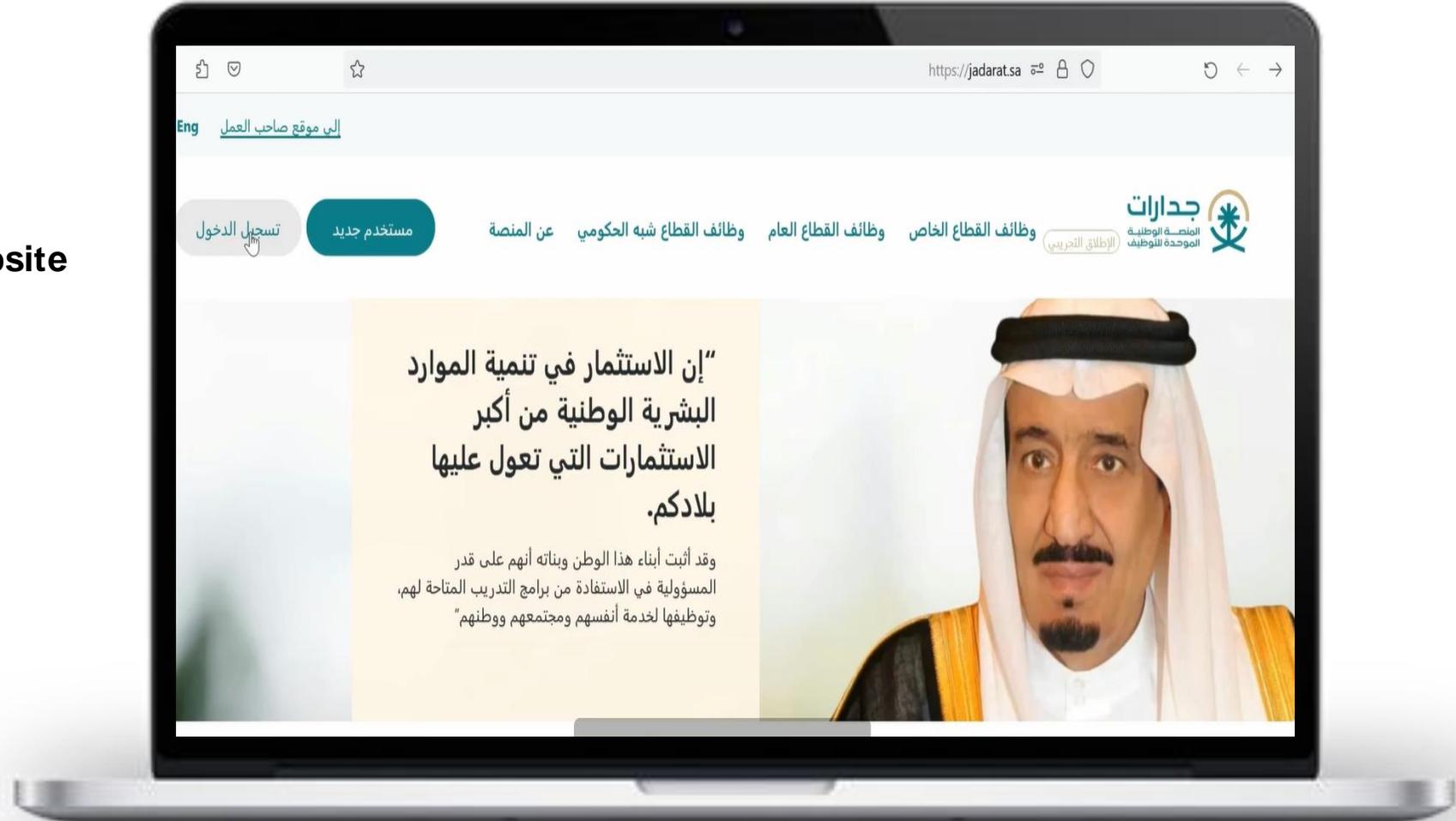
- After clicking on the HADAF website link, a full page about QURRAH program will appear to you
- Please click on login icon to complete registration



- Log in to the website
- (HADAF)
- Log in through NAFATH



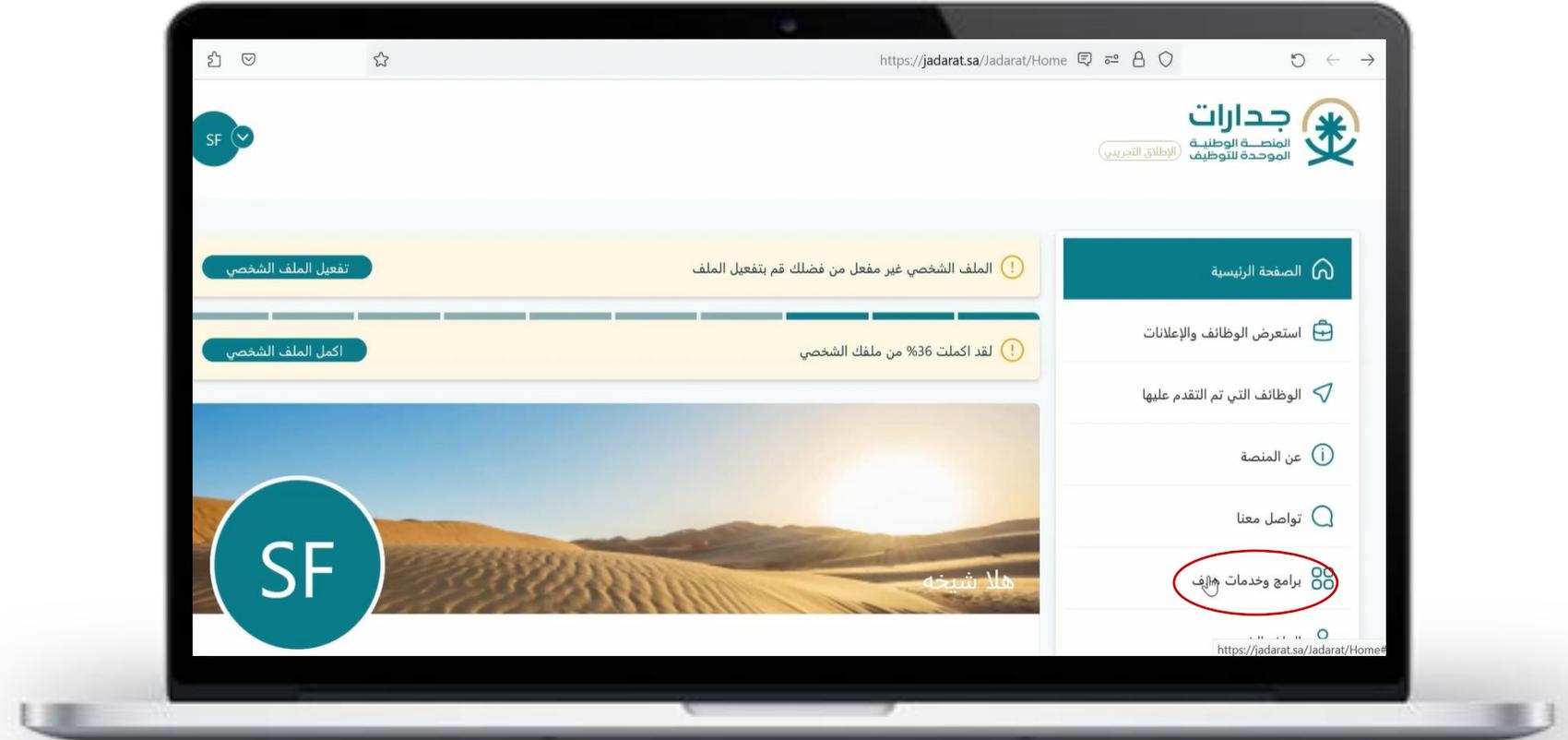
- Log in to JADARAT website



- Click on Next
- Go to the activation steps

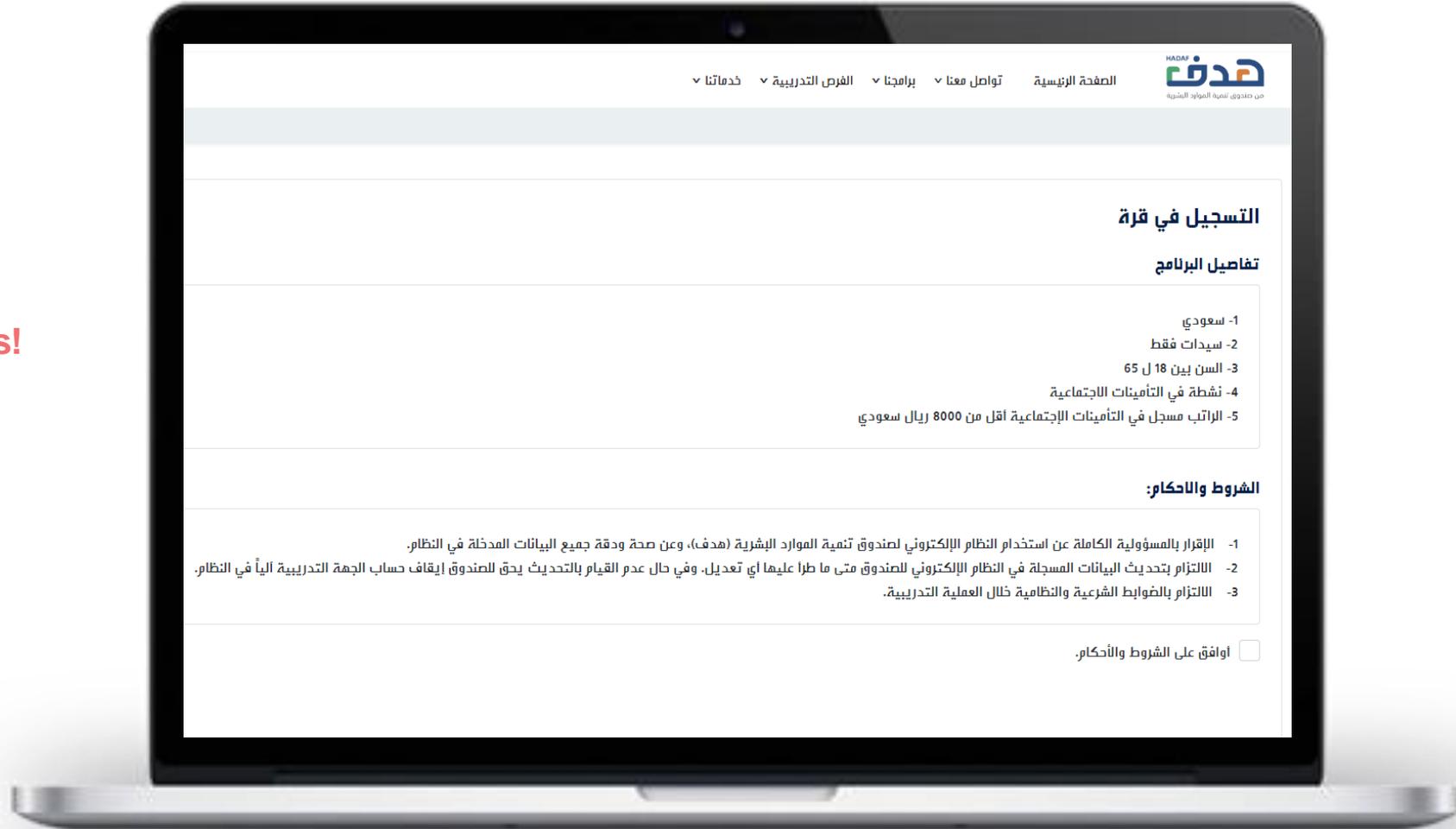


- After activation, go to the home page, then click on (HADAF Programs and Services)
- Then go to HADAF portal website

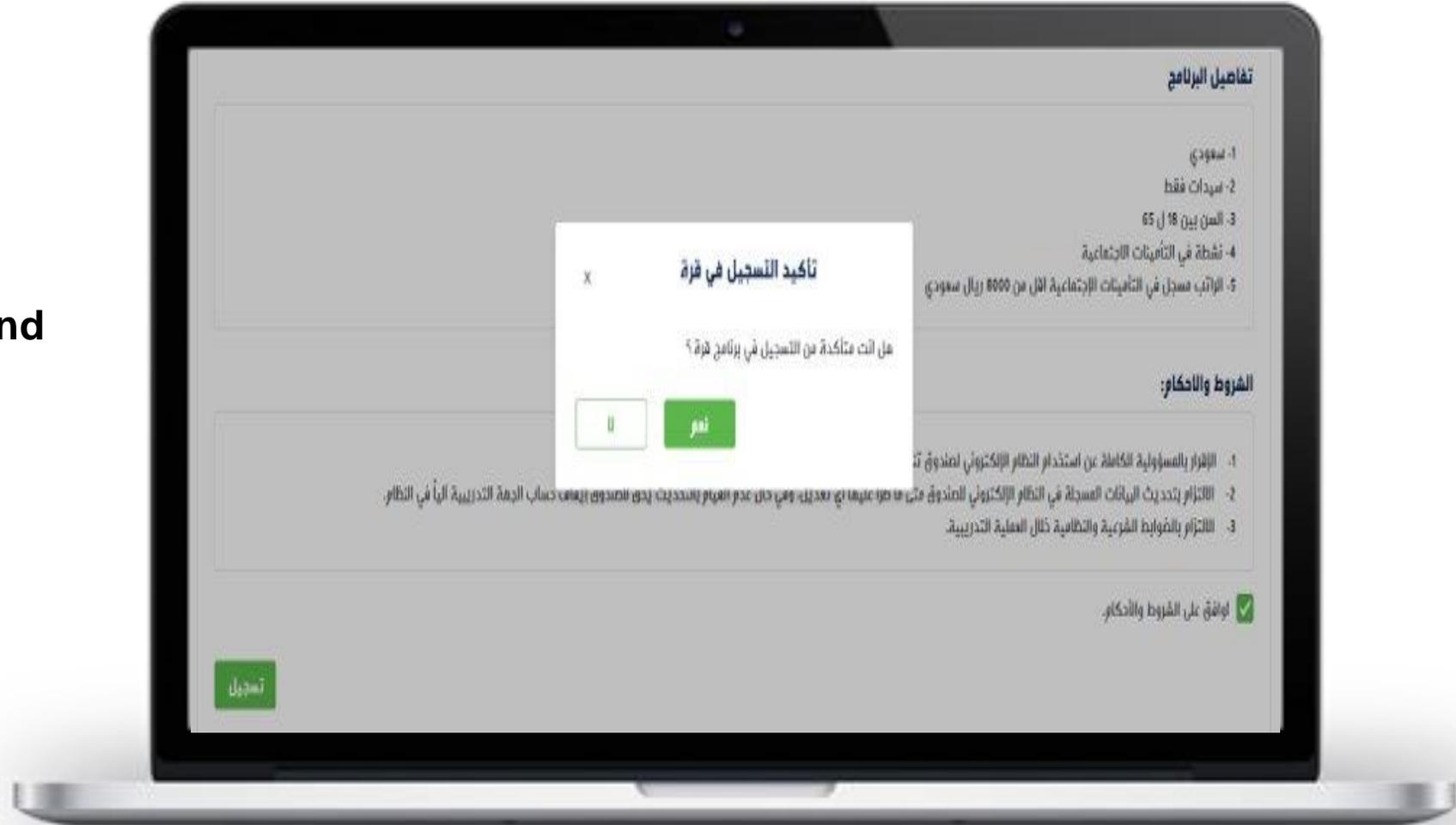


Go to Our Programs > QURRAH
> Registration

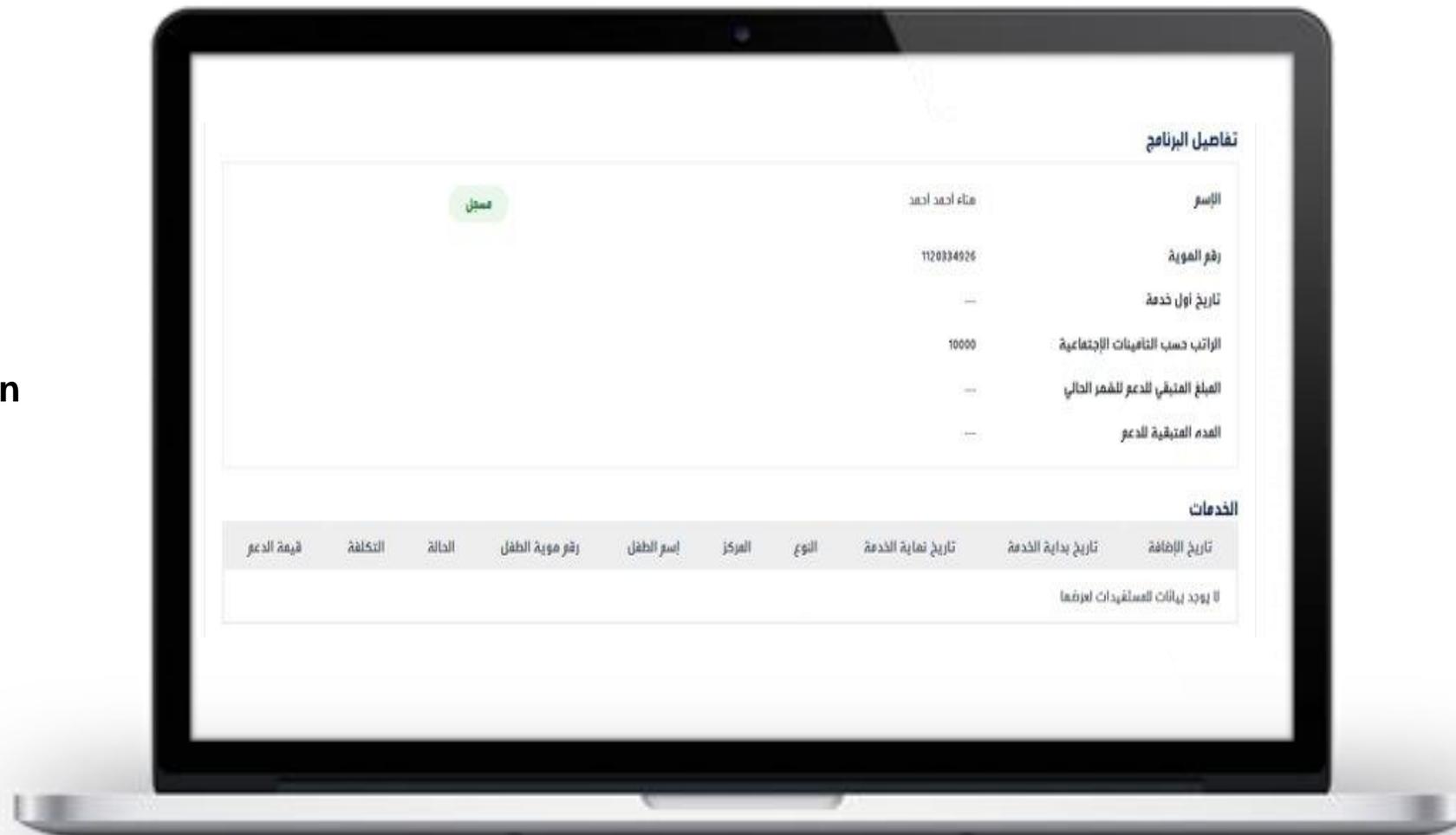
View program details!



Agree to the terms and conditions!



The applicant has been
successfully registered on
HADAF portal!



أنشئ حساب جديد

المراكز
ولي الأمر

للاستفادة من دعم برنامج قرة يجب التسجيل في بوابة طاقات والتقديم على برنامج قرة من قائمة (برامجنا) عبر الرابط التالي: طاقات

سجل حساب جديد في قرة

الاسم الأول

اسم العائلة

الجنس

⚔

رقم الجوال

+966

البريد الإلكتروني

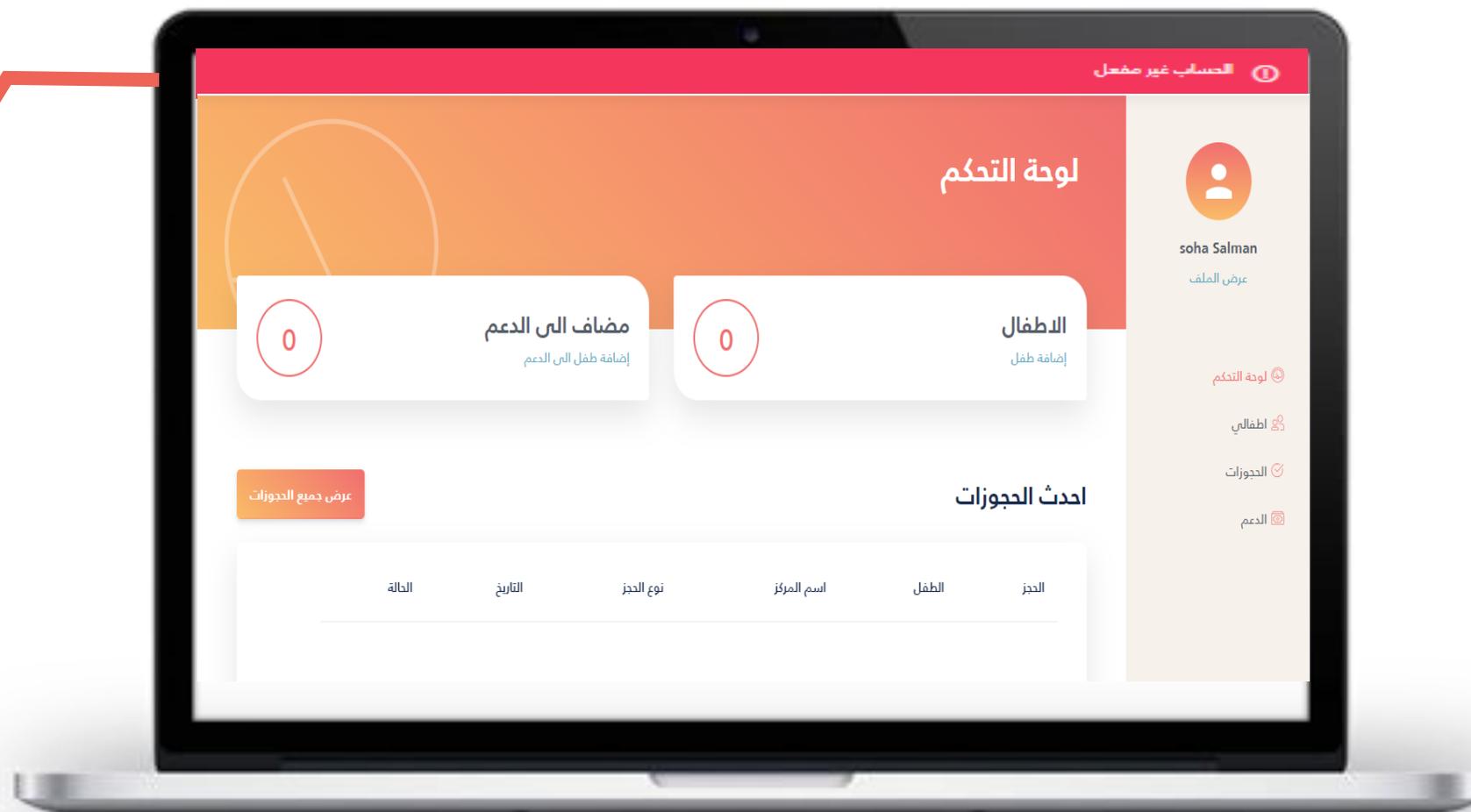
مطلوب

Return to QURRAH portal after registering on HADAF portal to complete the registration and ensure the accuracy of the beneficiary's details



Registration stage on QURRAH portal

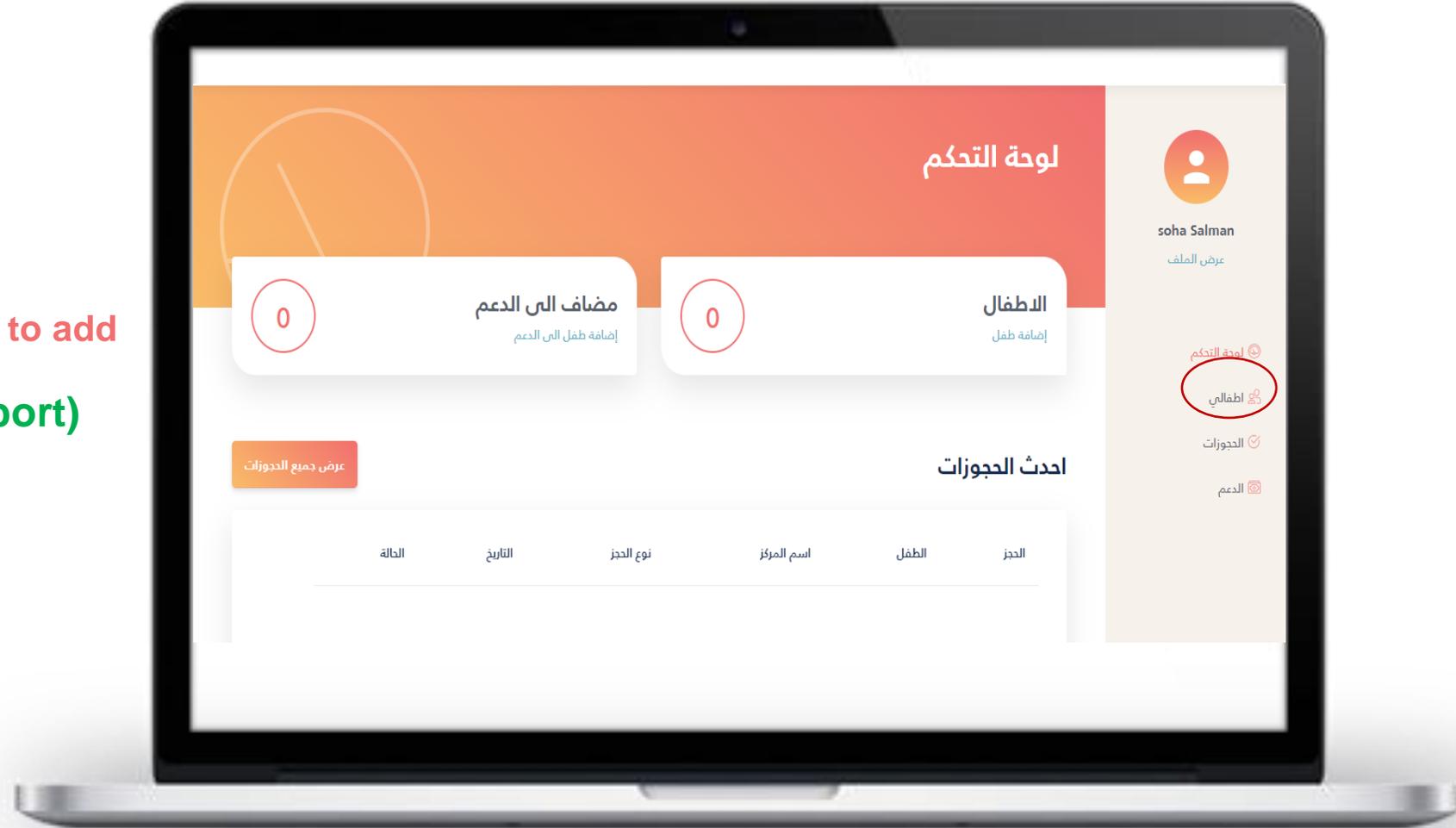
The appearance of the message means that your account has not been activated. To be able to activate your account, please click the activation button



After receiving the activation code according to the method chosen by you, SMS or email, it shall be entered in the specified field.

The screenshot shows a laptop screen with a user interface for account activation. At the top, a black header bar displays the user's name 'Qurrah', a profile icon, and the time '8:38 AM'. Below the header, a green bar indicates 'الرداء تفعيل حسابك' (Account activation successful) with a checkmark. The main content area is titled 'تفعيل الحساب' (Activate account). A message states: 'تم إرسال رسالة نصية تتضمن كود تفعيل الى رقم الجوال 3380*****. فضلا ادخل كود التفعيل بالاسفل' (An SMS message containing the activation code has been sent to the mobile number 3380*****. Please enter the activation code below). A red dashed box highlights the input field for the activation code, with the label 'ادخل كود التفعيل' (Enter activation code) and a 'كود التفعيل' (Activation code) label above it. Below the input field is an orange 'تفعيل' (Activate) button. At the bottom, there are links for 'لم تصلك الرسالة؟' (Message not received?) and 'ارسل مره اخرى' (Resend).

The stage of adding a child



Go to "My Children" page to add children
(Add children to support)

Complete the basic information
and ensure that the information
is correct

إضافة طفل

المستندات | معلومات صحية | معلومات العنوان | المعلومات الأساسية

الاسم الاول
نورة

اسم الاب
سلمان

اسم العائلة
البيشمي

الجنس
انثى

تاريخ الميلاد
01/25/2022

إضافة طفل



العنوان

استخدم عنواني

المنطقة

الرياض

المدينة

عين الصوينع

معلومات الاتصال

Complete the address details

Complete the health details, if
any

إضافة طفل

المستندات معلومات صحية معلومات العنوان المعلومات الأساسية

تفاصيل صحية

ظروف صحية خاصة

ضعف السمع توحد اضطراب نقص الانتباه

إعاقة عقلية إعاقة جسدية مشاكل النطق

ظروف صحية أخرى

حساسية

After attaching all of the
required documents and
agreeing to the validity of the
information and the terms and
conditions of the program
Please click on the icon
Send

إضافة طفل

المستندات ✓ معلومات صحية ✓ معلومات العنوان ✓ المعلومات الأساسية ✓

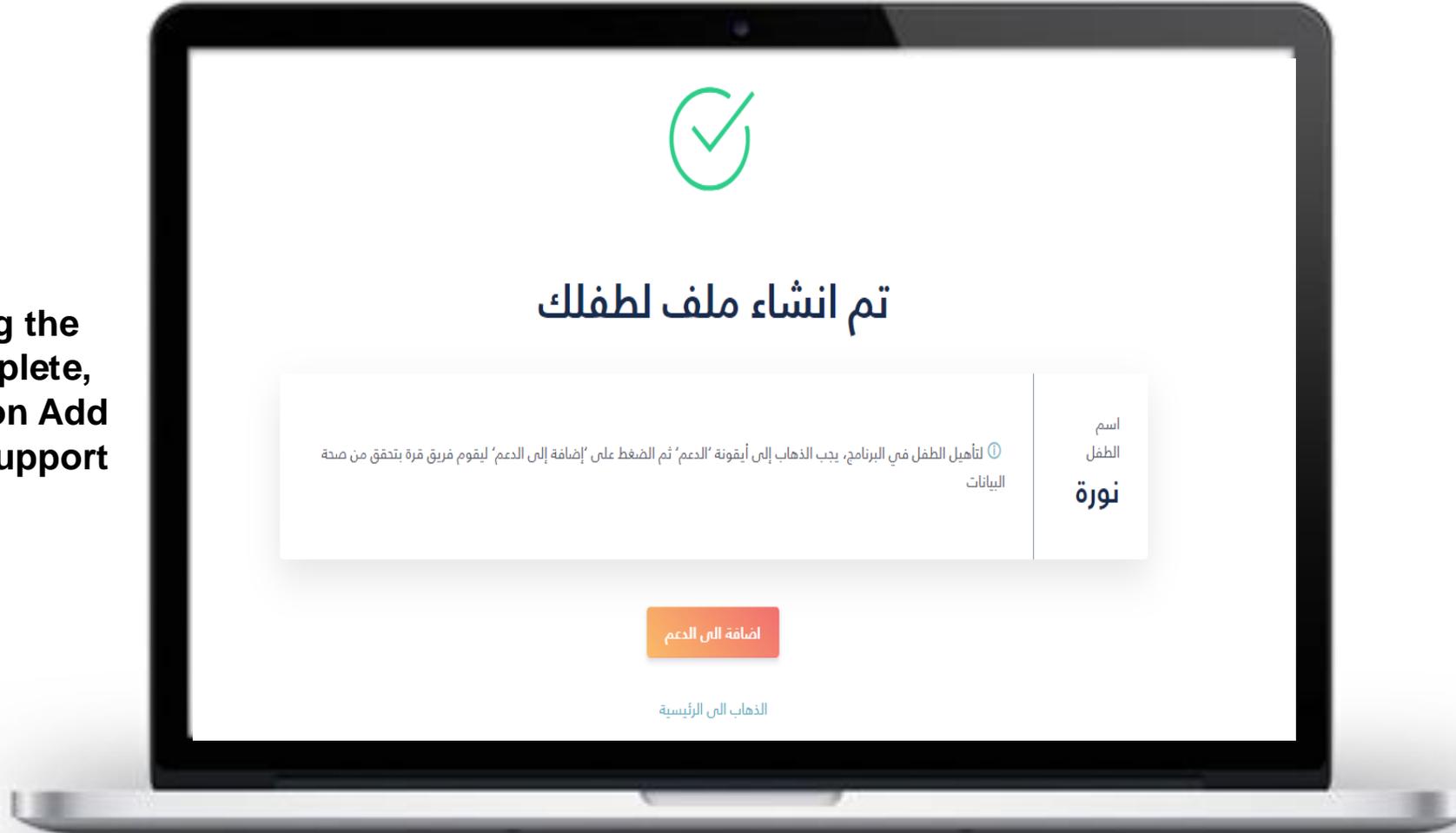
مستندات الطفل
مستندات خاصة بالطفل

الحد هو 1 ملف صورة الطفل

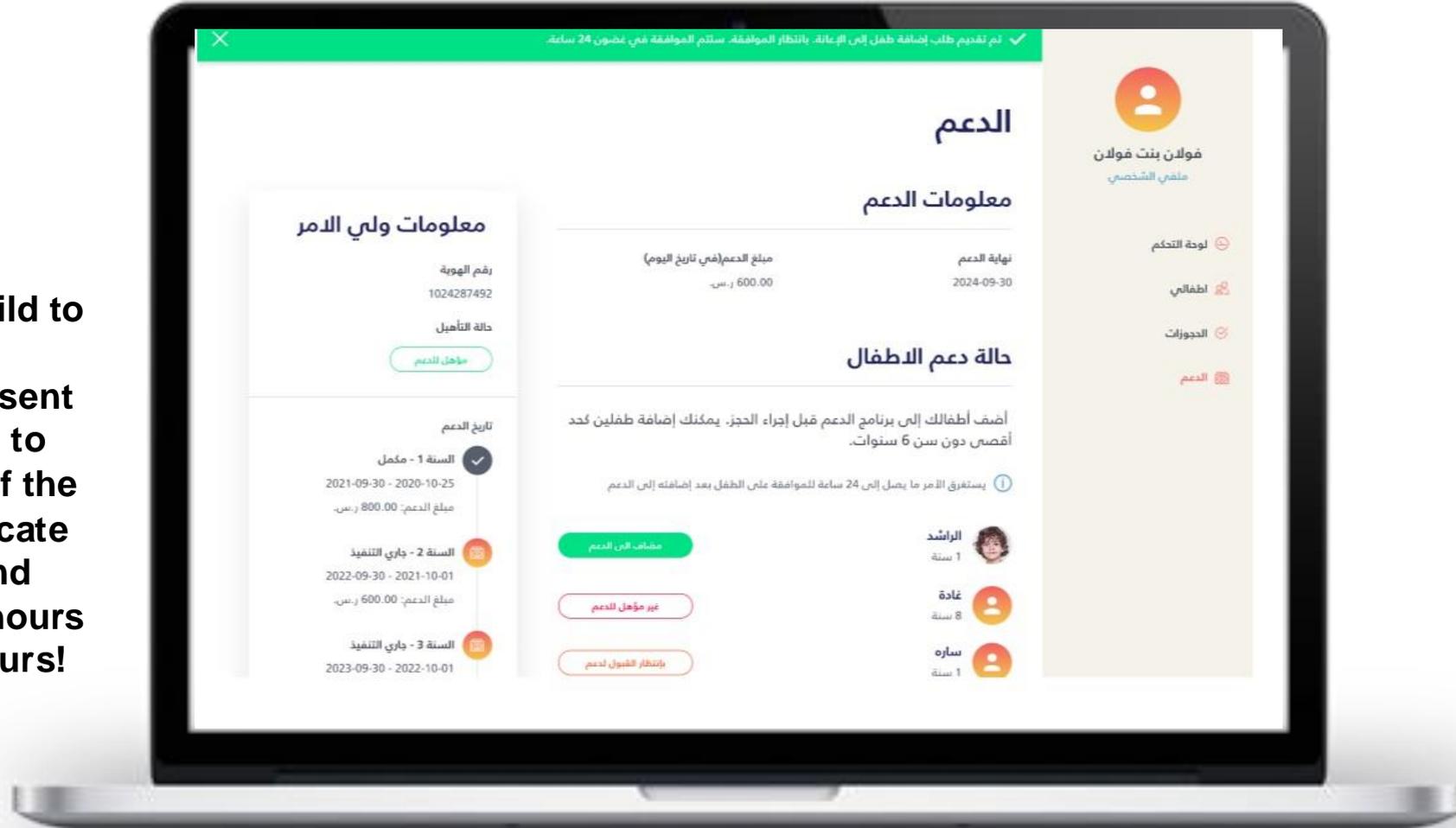
اسحب الملف الى هنا او انقر لاضافة ملف
OR
اختيار ملف

الحد هو 1 ملف شهادة ميلاد الطفل

- After adding the child is complete, please click on Add the child to support

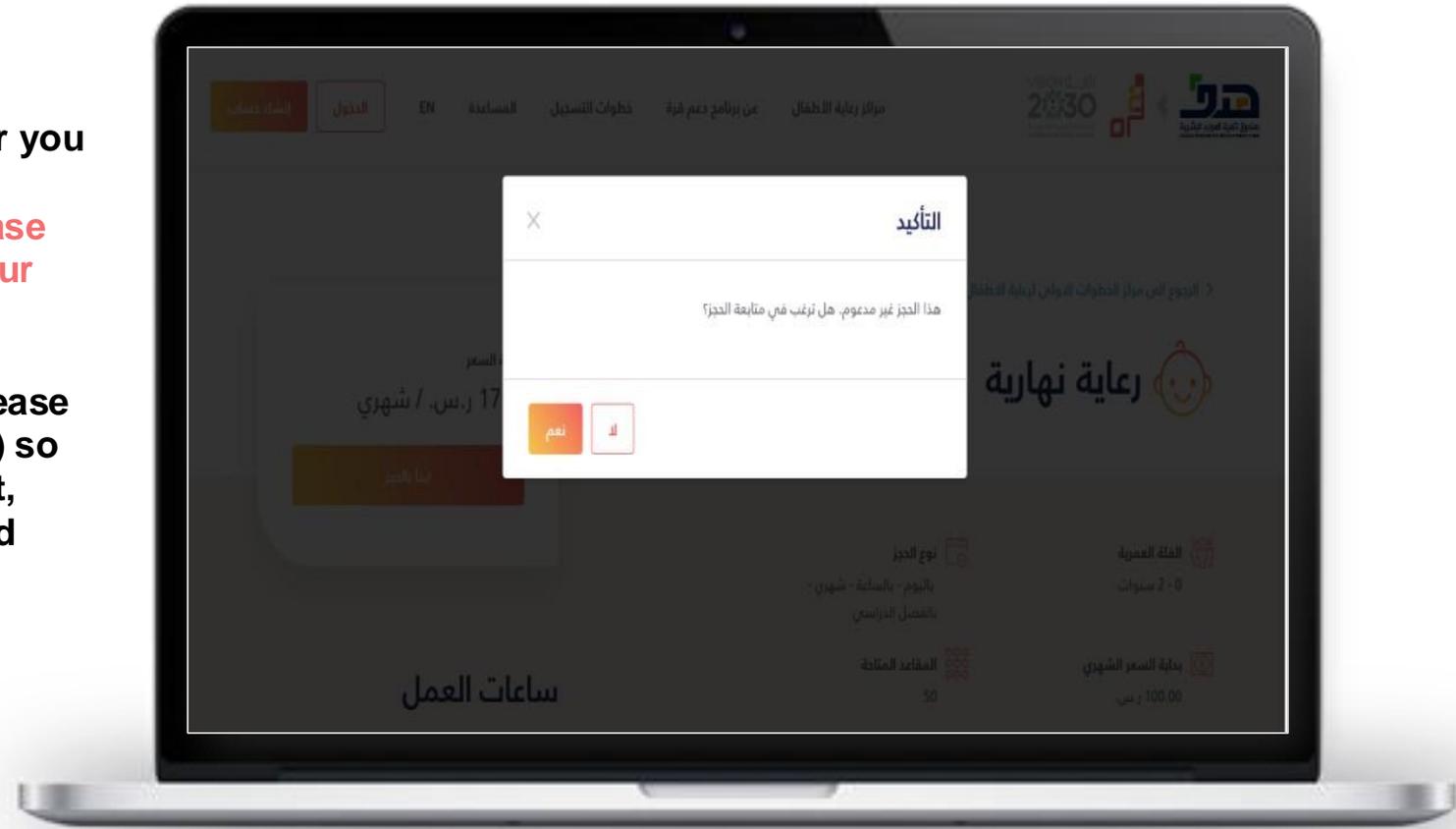


- After adding the child to support, your application will be sent to QURRAH team to verify the validity of the child's birth certificate or family card and respond within 24 hours during working hours!



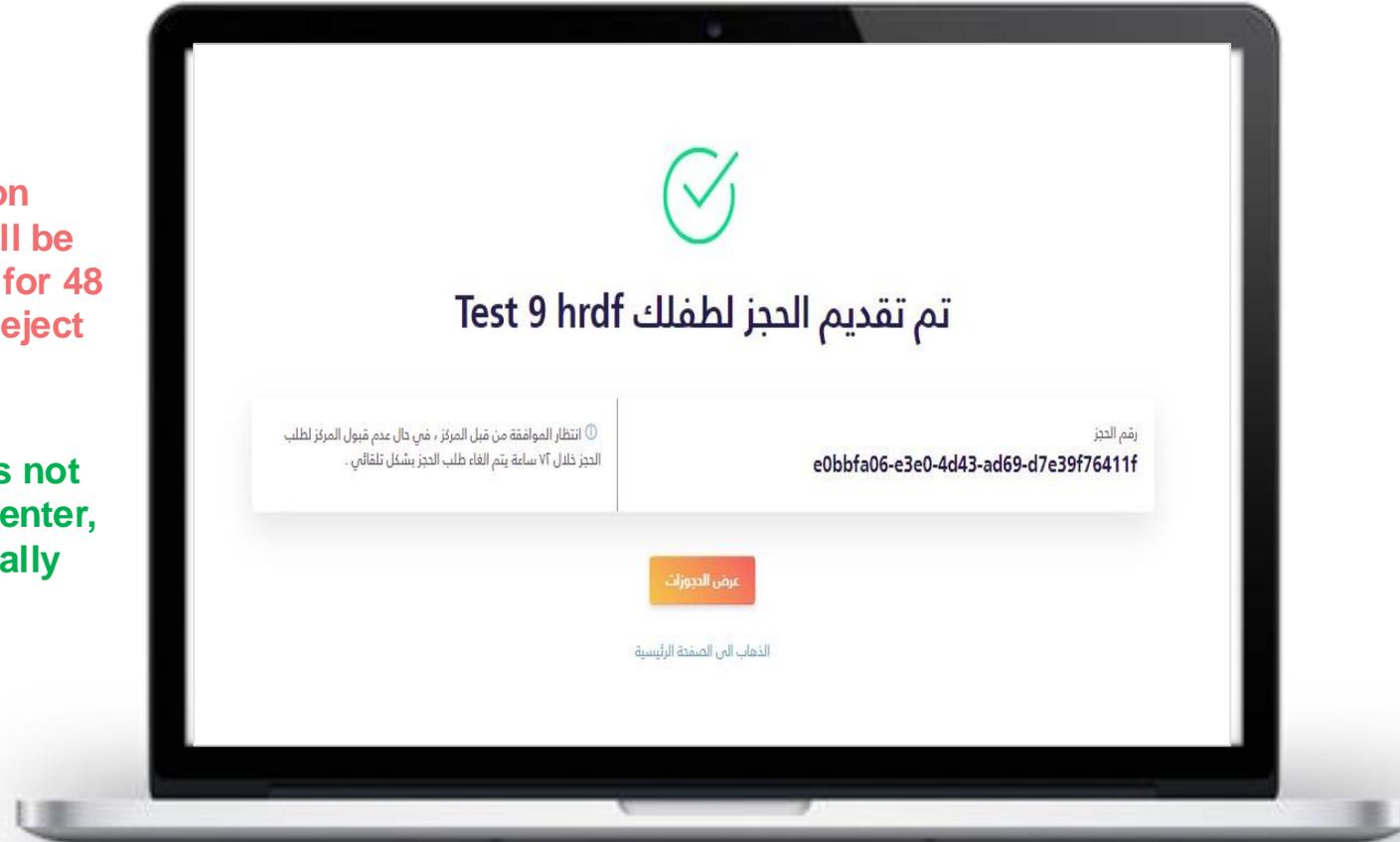
Criteria to consider while reserving a service for your child

- After choosing the appropriate center for you that carries HADAF logo.
- The center's services will appear “Please choose the service appropriate for your child's age”.
 - After completing the reservation, a confirmation notification will appear (please verify that the reservation is supported) so that you can benefit from the support, followed by agreeing to the terms and conditions of the program.



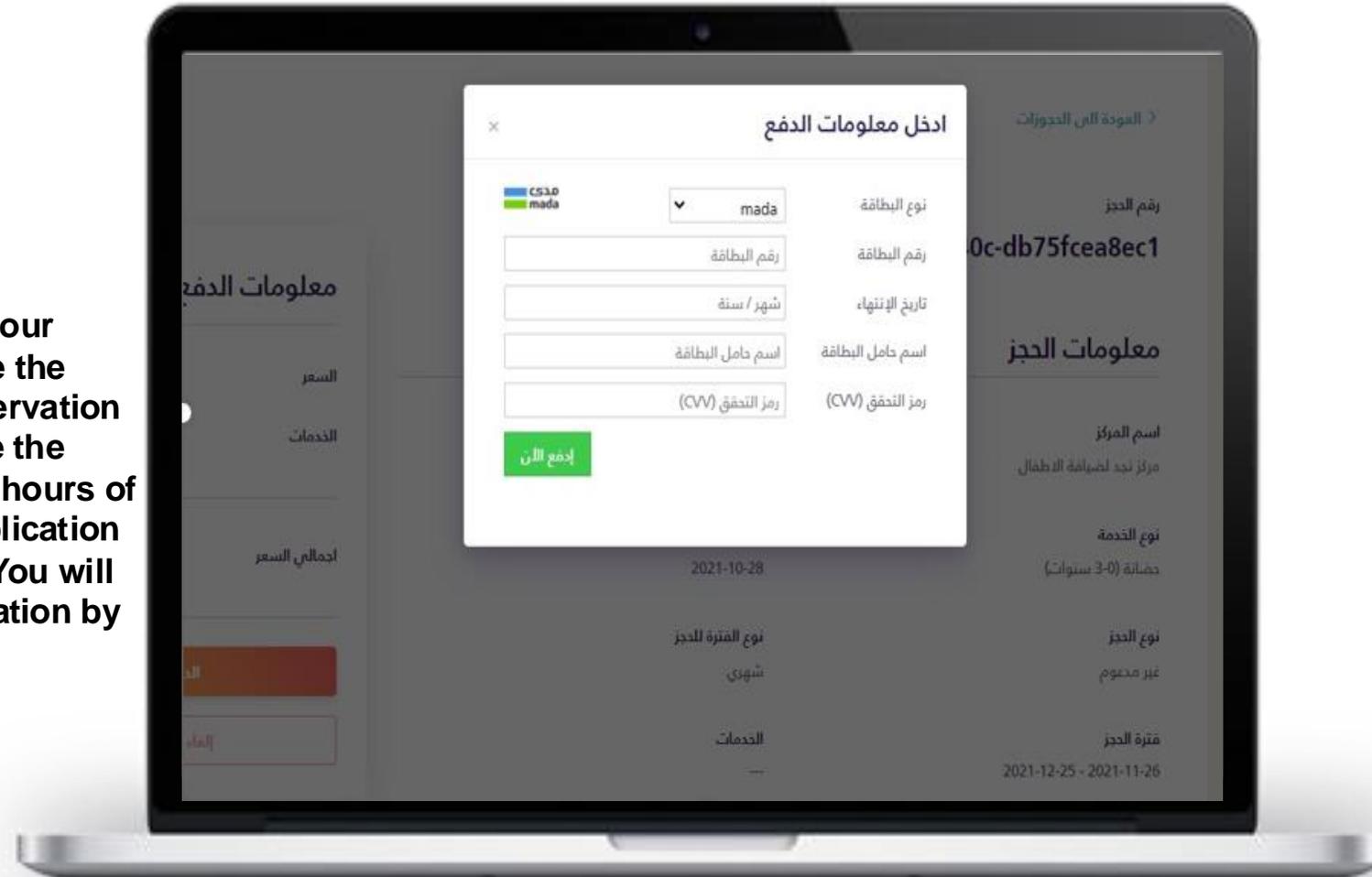
- After completing the reservation confirmation, your application will be sent to the chosen center and wait for 48 hours for the center to accept or reject your application.

- Note: If acceptance or rejection is not received within 48 days from the center, the application will be automatically cancelled



- Payment method against reservation amount

- After the center accepts your application, please choose the reservations icon and the reservation you want to pay. Complete the payment procedures within 24 hours of the center accepting your application to confirm your reservation. You will receive a reservation confirmation by email and SMS.



Thanks
